# **Machine Learning for Information Extraction**

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#### 1. Introduction and discussion

As an increasing amount of information becomes available in the form of electronic documents, the need to intelligently process such texts makes shallow text understanding methods such as Information Extraction (IE) particularly useful. IE has been restrictedly defined by DARPA's MUC program [MUC Proceedings] as the task of extracting specific, well-defined types of information from text in restricted domains and filling pre-defined template slots. MUC has inspired a huge amount of work in IE and has become the major reference in the field. A typical IE tasks is illustrated by the example in Figure 1 from the MUC-4 corpus that describes terrorist incidents. Even as such it is still a challenging task to build an efficient IE system with good recall (coverage) and precision (correctness) rates.

DOCUMENT: Lima, 16 jan 90 (Television Peruana) - Ten terrorists hurled dynamite stick at U.S. embassy facilities in the Miraflores district, causing serious damage but fortunately no casualties. The attack took place at 2100 on 15 January [0100 GMT on 16 January]. Inside the faculty, which was guarded by 3 security officers, a group of embassy officials were holding a work meeting. According to the first police reports, the attack was staged by 10 terrorists who used 2 Toyota cars which were later abandoned. FILLED PATTERN: Weapon: 2 cars Physical-target: U.S. embassy facilities Date: 15 January Perpetrator: 10 terrorists Victims: /

## Fig. 1. A MUC-4 example.

Building IE systems is time-consuming because they rely on manually encoded dictionaries of vocabulary and on extraction rules or patterns which are specific to the domains and the tasks at hand and not easily portable. Therefore, automatically learning extraction rules from examples of pairs of filled patterns and annotated documents has appeared as very attractive since the early nineties [Riloff, 93]. At the end of the decade, the opinion about the relative merits of the trainable approach and the knowledge engineering approach is more contrasted as discussed by Appelt and Israel at IJCAI-99 tutorial on IE. According to them, trainable approaches (statistics and ML-based) should be preferably applied when the training data is cheap and plentiful, the extraction specifications stable and the highest possible performance is not critical (the best recall obtained by the ML-based systems is quite low compared to hand-coded IE systems). Israel's and Appelt's analysis is based on the current state of the art where existing ML-based systems are exploiting few background knowledge for guiding learning, if they do, they usually use quite shallow representation of the training texts and most of them are based on general purpose ML algorithms. They are mainly KNN, grammatical inference, naïve Bayes methods and top-down or bottom-up relational learning based on exhaustive search or information gain measure. The lack of variety of the approaches with respect to the richness of the state-of-the art in ML can be explained by two related facts.

First, on the usual and quite simple IE tasks (MUC tasks, IE on job and seminar announcements), approaches based on linguistic analysis, lexical semantics, and informative representation of the training data do not perform so much better, when they do, than more shallow approaches (see for instance the experimental results in [Freitag, 98] and [Ciravegna, 2000]). This does not encourage the design and the application of novel symbolic and relational ML methods which would be suitable for richer text analysis although no systematic comparison but just limited experiments have been performed.

Second, the main stream in text processing until recently was mostly linguistic and statistic but not ML-based apart some noticeable exceptions of for instance, Soderland's work, Mitchell's group

([Freitag, 97, 98], [Craven & Kumlien, 99]), and Mooney's group research ([Califf & Mooney, 98], [Nahm & Mooney, 2000]). A large part of the effort in learning for IE has also been devoted to lower level tasks such as entity named recognition [Bikel et al., 97].

Things are evolving with the growing interest of ML to text processing and IE in particular. Thus, ML-based pioneer systems such as Crystal [Soderland et al., 95], Liep [Huffman, 96], AutoSlog [Riloff, 93, 96, 98, 99], Alergia [Freitag, 97], have been followed by Rapier [Califf & Mooney, 98], [Thomson et al., 99], SRV [Freitag, 98], FOIL [Craven & Kumlien, 99], Whisk [Soderland, 99], Wawe [Aseltine, 99], RHB+ [Sasaki & Matsuo, 2000], DiscoTEX [Nahm & Mooney, 2000], Inthelex [Esposito et al., 2000], Pinocchio [Ciravegna, 2000] among others. Moreover, the growing application pressure provides many new IE tasks which require deeper understanding and then push towards more sophisticated linguistic and ML approaches. Additionally in real-world applications, training is more viewed as closely complementary to knowledge engineering rather than opposed to it, as illustrated by the interactive approaches [Soderland, 99], [Thomson et al., 99]. At the same time there are tentatives to reduce the tedious annotation tasks but using more training data [Yangarber et al., 2000], multi-strategy learning [Freitag, 98] or existing background knowledge [Craven & Kumlien, 1999].

Additionally, intermediate learning steps of knowledge acquisition from texts towards IE are required and will receive more attention in the future, including for instance learning semantic classes, predicate-argument structures, learning for co-reference resolution, (see for instance [Faure & Poibeau, 2000] and [Maedche & Stabb, 2000]).

The rest of the chapter will be organized as follows, Section 2 will be devoted to classical IE as defined above while Section 3 will present some of the methods for learning knowledge from text which appear as promising for IE.

### 2. Classical IE

In the classical framework, the ML system is fed with pairs of filled templates and annotated texts where the substrings in the text are associated to the filled slots in the template. Learning can be then viewed as a classification task [Freitag, 97] where the extraction rules to be learned represent the conditions for filling a given slot or as pattern learning where the patterns are regular expression to be matched to text substrings. The methods then differ in

- The type of text: free, semi-structured, structured text, more or less domain restricted, (physician discharges, gene interactions, newswires about company joint ventures and terrorist attacks, job or seminar announcements).
- The type of the slots to fill, (symbolic / numeric, text substring or more abstract).
- The type of the features for describing the documents, which are relational (relative position of two words, word neighborhood, syntactic relation, thematic role) or not (exact word, lemma, word position, part-of-speech tag, semantic category, case information).
- The role of the context of the relevant fragment in the text (taken into account or not, size of the context)
- The use of additional lexicon (semantic categories, hyperonym links, thematic roles, case frames)
- The role of the user for annotating the examples and validating the result, (the whole document is classified as relevant or not, the text fragment is labeled with the slot, the sentence is labeled with a central concept, tags are inserted, seed semantic categories or seed patterns are provided, intermediate learned patterns are validated).
- The type of learning algorithm (case-based, naïve Bayes, grammatical inference, relational learning, ILP) and the learning steps (building a pool of good rules and then specializing them, refining the boundaries).

Let us take some short examples to illustrate this typology. E. Riloff was the pioneer in the domain with the system **AutoSlog** [Riloff, 93]. Auto-Slog-TS as described in [Riloff, 96] differs from AutoSlog in that it does not require annotated documents but takes a set of relevant and irrelevant documents as input. It extracts as potential extraction patterns syntactic dependencies in the corpus from a list of pre-defined dependencies. For example, subject: ten terrorists active verb: hurled direct object: dynamite stick gives the pattern Subject: < > verb: hurled Dobj: < > where the words in the noun phrases are generalized into wild cards. The relevant texts where they can be activated. The ranked patterns are then validated and labeled by a

user, for instance Subject: <Perpretator> hurled Dobj: <explosive>. Later versions of Auto-Slog-TS include case frames learning (semantic representation of the patterns) [Riloff & Schmelzenbach, 98] and semantic categories learning [Riloff & Jones, 99].

Dayne Freitag in 1998 proposed with the **SRV** system more sophisticated generalization steps viewing the problem of pattern learning as a relational classification problem like [Califf & Mooney, 97] with the Rapier system. On semi-structured texts, SRV performs better than Rapier, Whisk and similarly to Pinocchio [Ciravegna, 2000]. SRV takes as input a set of tagged documents and a set of features richer than Rapier's ones for describing the tokens drawn from the documents such as length, type, part-of-speech, semantic category and synsets (from WordNet [Miller, 90]), adjacency of tokens and syntactic dependencies. SRV combines a naïve Bayes classifier and a relational rule learner which proceeds top-down like FOIL inducing sets of constraints [Freitag, 98a]. The role of the naïve Bayes classifier is to compute an estimated probability that a token is found in correct slot filler. Tokens with the best probabilities are added as constraints by the top-down algorithm. Experiments show that linguistic information (parsing and semantics) on the data yields better precision but lower recall pointing out that the choice of the suitable features for describing the data is a crucial part of the IE problem.

**Whisk** is a general rule extraction system which learns regular expressions as extraction patterns [Soderland, 99]. It is able to learn sentence-based multi-slot rules. Whisk algorithm induces rules in a top-down and covering manner as opposed to Soderland's previous system Crystal [Soderland, 95]. As Progol, it uses a positive seed as lower bound to constrain the search. Active learning is used to reduce the size of the training annotated corpus. The multi-slot approach seems to augment the precision but to yield a lack of generality, thus badly affecting the recall.

Among the most recent systems, Pinocchio outperforms previous systems on a semi-structured corpus [Ciravegna, 2000]. Pinocchio learns separate extraction rules for the left and right boundaries of the slot fillers in the texts. The tokens in the training data are labeled with their POS tag, case type, and user pre-defined categories (such as *Company*). Learning applies in three steps, (1) bottom-up learning of a Best Rule Pool, (2) completing the best pool by learning additional rules including conditions on a previous or a next tag, (3) adjustment of the boundaries.

### 2. Knowledge extraction from text

As illustrated by most of the systems described above, learning for IE requires external resources for building more abstract and richer representations of the training text, such as subcategorization frames, restrictions of selection, semantic lexicon, case frames or predicate-argument structures. Automatically learning such resources from training corpora has received much attention in the past ten years. The reasons for building such resources concern many other tasks than IE, namely Information Retrieval, Question Answering (QA), translation, and enriching existing lexicon.

Many different tools have been developed for the unsupervised automatic or semi-automatic acquisition of semantic classes from "near" terms or verbs. The notion of semantic proximity is based upon the distance among terms, defined as a function of the degree of similarity of their contexts following Harris' assumption [Harris et al. 89]. The descriptions of the term contexts (the learning examples) and of the regularities to be sought vary in different approaches. Contexts can be purely graphic—words co-occurring within a window—as in the case of the work described in [Sparck Jones & Barber, 71], [Church & Hanks, 89], [Brown et al., 92]; in some cases, the window can cover the whole document (see e.g. [Quiu & Frei, 93]). Contexts can also be syntactic. The learning results can be of different types, depending on the method employed. They can be distances that reflect the degree of similarity among terms [Hirshman et al., 75], [Grishman et al., 86], [Grishman & Sterling, 94], [Sekine et al., 92], [Dagan et al., 94], [Dagan et al., 96], [Resnik, 95], distance-based term classes elaborated with the help of nearest-neighbor methods [Grefenstette, 92], [Hindle, 90], [Bisson et al., 2000], degrees of membership in term classes [Ribas, 94], class hierarchies built by hierarchical conceptual clustering [Pereira et al., 93], [Hogenhout & Matsumoto, 97], [Bouaud et al., 1997], subcategorization frames [Briscoe & Caroll, 97], [Faure & Nédellec, 98], predicative schemata that use concepts to constrain selection [Basili et al., 96], [Thompson, 95], [Gomez, 97], and semantic roles [Sébillot et al., 2000]. Some of these works exploit additional resources for enriching the data, guiding learning or validating the learning results such as terminology, [Grefenstette, 94], dictionaries [Krovetz & Croft, 91], nomenclature such as SNOMED international [Bouaud et al., 1997] specific ontologies [Soderland, 95] or general ontologies such as WordNet, [Yarowsky, 92], [Resnik & Hearst, 93], [Resnik, 95], [Ribas, 94], [Ribas, 95], [Li & Abe, 96].

Other tools learn semantic relations for enriching thesauri or ontologies which are useful for IE, by learning general extraction patterns from corpora (e.g hyperonymy [Morin & Jacquemin, 99]) or from multiple observations at the syntactic level [Hahn & Schnattinger].

On the one hand more and more complex and abstract semantic knowledge such as semantic classes, thematic roles and case frames [Gomez, 98], [Sasaki & Matsuo, 2000] are used in the extraction patterns of IE systems applied to understanding tasks in free texts.

On the other hand, different kinds of textual sources including highly structured text are explored which do not require external knowledge except pre-determined patterns. The web pages including hyperlinks and neighbor pages receives more and more attention [Craven et al., 99], for example, wrappers which identify regular expression in structured texts such as tables in html pages give rise a growing interest from Machine Learning researchers [Goan et al., 97], [Kushmerick et al. 97], [Kushmerick, 99], [Knoblock et al., 98], [Cohen, 99].

Moreover as the research topics in other neighbor fields, i.e. IR and QA become closer and closer to IE, one may expect that IE will also benefit from the advances of the application of Machine Learning in these fields (e.g. [Harabagiu et al. 2000]).

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